

ORIGINAL

**Arizonans for Electric Choice and C**



December 5, 2012

OPEN MEETING AGENDA ITEM

Zachary Fryer  
Manager, Revenue Requirement  
Arizona Public Service Company

REC'D  
AZ CORP COMMISSION  
DOCKET CONTROL

RE: Bill Presentation Docket - No. E-01345A-11-0224

2012 DEC 12 PM 4:55

Dear Mr. Fryer:

It has come to my attention that Arizona Public Service Company (APS) will propose modifications to customer bills in the above referenced Arizona Corporation Commission (ACC) docket – for both residential and the commercial and industrial class – that will, among other things, eliminate competitive elements now detailed in the current format.

Arizonans for Electric Choice and Competition (AECC) cannot support these proposed changes, even though APS is considering making them only to residential bills.

The large retail electric customers that make up the membership of AECC are keenly aware that electric retail competition is not currently being utilized in Arizona. However, we are also aware that there are open dockets that address retail competition, and present Arizona statute declares electric competition to be the public policy of Arizona. We believe retail competition will benefit all classes of customers.

As part of the most recent APS rate case settlement, it was agreed that action would be taken to make customer bills easier to understand. We support this endeavor. However, providing less rather than more information in the name of simplicity would be a disservice to customers, especially those who want to actively manage their energy costs. It is how that information is presented that can cause confusion for customers, so any format change must focus on the presentation, not the substantive elements of an electricity bill.

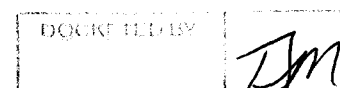
AECC members, along with other ratepayers, have previously paid costs incurred by APS to make changes to customer bills in anticipation of moving to retail competition. It would be unfair to ratepayers to bear these costs yet again, in addition to any costs associated with implementing the changes proposed by APS. Should APS decide to seek a deletion of any competitive service enumerated on its current bill format, then APS should be prepared to bear all costs for these changes, as well as any costs to re-institute competitive service details once a viable competitive market exists in Arizona.

Sincerely,

Stan Barnes

Arizona Corporation Commission  
DOCKETED

DEC 12 2012



**AECC**